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814.273.0888

Our Spotting Guide... For Basic Stains Around The House

If you have not contacted us about our defender spot and stain warranty, do so. We will sign you up and bring you out two professional spotters that will remove 99% of what you get on your carpets.

Two different professional strength spotters came with the spotting kit you received when you signed up for the Defender Flooring Warranty.

- One is called Green Wizard and will be used on most every day spots and spills. This spotter does not need to be rinsed in any way after you use it.
- The second spotting product is called Heavy Duty Spotter. You will use this product to remove ink, paint, grease and more. This product should be neutralized after use by our Green Wizard.

GREEN WIZARD SPOTTER:

Use this spotter to remove the following stains - coffee, soft drinks, beer, tea, grape juice, milk, tomato juice, catsup, chocolate, egg, gravy and ice cream.

Spotting Procedures:

- 1. Remove any excess part of the spot. Use the Handi Groomer (one came with your spotting kit) with its spatula side to remove the excess material.
- 2. For carpet, apply Green Wizard directly to the spot.
- 3. Gently agitate the spot with the Handi Groomer then absorb the spot into a white towel by applying pressure and slight agitation. Repeat if necessary.
- 4. For delicate fabrics like upholstery apply the Spotter to a white towel and use the towel to wet the spot and remove it.

Helpful Hints:

Green Wizard has special synergistic ingredients that help it work over time.

If the spot does not come out completely during the first try, let it stand until dry. The spot will often disappear during the drying stage.

THIS IS THE FIRST SPOTTER TO USE ON UNKNOWN STAINS. If it does not work completely the next step would be to try Pet Spotter. This outstanding product is great on pet spots as well as many other spots and stains.

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HEAVY DUTY SPOTTER:

Use this spotter to remove the following stains: grease, ink, paint, crayon and cosmetics.

Spotting Procedures:

- BE WISE Because Heavy Duty Spotter is a more aggressive spotter, you must be careful as to where it is used. It is NOT recommended for wood or leather. Do not use on walls as it can remove paint and damage those surfaces. It can be used on most carpet, upholstery, clothing, and nonporous hard surfaces (laminates). Always test the surface you will be cleaning in an inconspicuous area first.
- 2. TO SPOT For carpets and most fabrics, apply Heavy Duty Spotter directly to the spot. Gently agitate the spot with the Handi Groomer and then absorb the spot into a towel by applying pressure and blotting. Be patient! Most often repeating this step is necessary. For delicate fabrics, apply the Heavy Duty Spotter to an absorbent towel and use the towel to wet the spot. Then use a dry area of the towel to blot.
- 3. RINSE Heavy Duty Spotter is a solvent based spotter and is best when lightly rinsed after use. Rinse by simply applying our Spot & Stain Remover to the spot and absorb with a towel. Our Spot & Stain Remover is a water based spotter and will aid in removing any residue left over from the stain.

Helpful Hints:

Heavy Duty Spotter is your first choice when you know the stain is oily, cosmetic based or ink.

If the stain is not completely removed after repetition, try applying both Heavy Duty Spotter and Spot & Stain Remover at the same time. These spotting solutions work hand in hand for completely removing the stain. Keep in mind that fresh stains are easier to remove.

If possible, apply Heavy Duty Spotter to the stain as soon as it occurs.

PET SPOTTER: Although Pet Spotter was not included in your warranty spotting kit it would be a good idea to purchase it from our store, even if you do not have a pet. This outstanding spotter is not only great for pet accidents, it is also extremely effective on blood, grape juice, dirt, grass, wine and mold/mildew.

Spotting Procedures:

- 1. Fresh accidents remove or absorb excess matter from the spot. Liberally apply spotter directly to the stain. Allow to dwell for five minutes then lightly agitate (heavy agitation may distort fibre) and blot access moisture. Repeat as needed. There is no need to rinse.
- 2. Old spots and stains apply liberally to stained area and allow to dwell for 30 minutes. Lightly agitate and absorb excess moisture. If stain still remains, apply spotter to dampen spot and allow to dwell until dry. Repeat if needed.